Frequently Asked Questions

IS MY MONEY GONE FOREVER?

A big misconception is that once you've fallen victim to a crypto-related scam, your hard earned funds are lost for good. This is hardly the case. Criminals will, sooner or later, seek to move your money into exchanges and convert it to traditional fiat. Our job is to find where it lands.

HOW DO YOU TRACK MY STOLEN CRYPTO?

An important thing to remember is that almost all crypto is trackable. We employ a talented team of investigators that use sophisticated forensic tools to follow the path that your stolen funds moved through, up to and including their final destination in an exchange if such event has occurred.

IF ONLY LAW ENFORCEMENT CAN RECOVER MY STOLEN FUNDS, WHY DO I NEED COINSTRUCTIVE?

The crypto space is a new and ever-changing field of technology and money. While most scams are as old as time, the method by which they are executed has only increased in complexity. This means that not every person, civilian or Law Enforcement, has the tools and know-how to unravel the scheme. With law enforcement in particular, a lack of experience in crypto can mean slowed or stalled investigations. This is where CoinStructive Inc. comes in. We do all the work and compile our findings in an easy to follow Forensic Report, which dramatically increases the chances of funds recovery.

CAN I REALLY GET MY FUNDS BACK?

The promise of fully recovering stolen funds, made by any investigative service, is a false promise. While we strive to track down as much as we can, circumstances will sometimes limit what is recoverable. Some criminals will move your funds to jurisdictions that do not cooperate with Law Enforcement, while others simply park your funds in wallets that have yet to move.

HOW MUCH DOES THIS COST?

Every case is different in terms of scope and complexity. Typically, pricing depends on the amount of transactions that need to be investigated. In turn, once our Initial Analysis is completed, we can determine further pricing (if applicable) based on our findings. In some cases, however, the cost of our Initial Analysis and/or Forensic Report may be disproportionate to the amount that was taken from you. To mitigate this possibility, we recommend our services to those whose losses exceed \$10,000 USD.

DO I NEED A FORENSIC REPORT TO GET MY FUNDS BACK?

While a Forensic Report is not needed, it is monumentally helpful in funds recovery. Our findings from Initial Analysis are thorough and informative, but they are merely an analysis. A Forensic Report, however, is a professionally prepared and comprehensive document package that details ALL discoverable facts about your case. Many law enforcement are not yet trained in Cryptocurrency Fraud, nor do they have the forensic tools to find where your funds are. At CoinStructive Inc., we not only train law enforcement, but also provide them with proof that your funds are recoverable (if applicable). With a Forensic Report, Law Enforcement will already be informed on the game, the players, and the destination that can be subpoenaed for recovery.

CAN YOU TALK TO LAW ENFORCEMENT FOR ME?

We are happy to assist in a Law Enforcement investigation and do so frequently. If your investigating officer or agent has any questions regarding our findings, we are available and can consult on strategies to expedite the case. If you wish for us represent you directly in a case, we do offer that in our **Premium Investigative Service** package. You can ask your case manager to determine if this package is a good fit for you.

HAVE MORE QUESTIONS?

Visit CoinStructive.com and click "Open a Case" to get a free consultation.

